



## **Lash Extension Policy**

Due to an increase in no-shows, Lotus Spa requires a deposit for all full sets of lash extensions.

- This \$50 deposit will be charged at the time of booking and is non-refundable.
- If you cancel or reschedule with less than 48 hours' notice, no-show, or are more than 30 minutes late for your appointment, the deposit will not be refunded.
- If you cancel or reschedule with more than 48 hours' notice, your deposit will be transferrable to your new appointment time, but will not be refunded.

This \$50 deposit will be applied to the balance of your service cost if the policy is observed.

No exceptions will be made. This policy was created to protect the time of our valued staff and clients.

Sincerely,

Lotus Spa Management